



DY-Computes

Dynamite Newsletter

Back to School, 2006

Version 12.17 Released!

Version 12.17 of Dynamite Generation 3 is now available for immediate download. This version includes many evolutionary features building upon the initial Generation 3 released five years ago.

As in the past, all Generation 3 customers with a current software subscription are entitled to a **FREE** upgrade. All Dynamite data will be converted to the new version's standards. Go to www.DynamiteService.com to download.

New features include:

Release of AirDynamite for beta testing.

Automatic data extraction and FTP transfers to your web site.

Added ability to create customized email messages and change them on the fly.

Added scanning input functionality for depot repair processing.

Enhanced the PDF report creation function and added of the ability to create separate files when printing invoices.

Addition of a Technician Utilization Report.

Provision for custom data base names for the Pro Series.

Creation of a Customer Service Representative designation for Dynamite users .

Addition of a relationship between a Technician and a Vendor. A technician can now be a subcontracted employee of a vendor.

Addition of the ability to create Accounts Payable entries from Technician charges (Pro Series only).

Expanded customizable screen forms and programs that can be menu selected or automatically executed.

Update of the User Guide.

Pass It Along

Pass this copy of *DY-Computes* along to your co-workers. The newsletter is intended to keep you informed of advances to our products and business in general. If you'd like additional subscriptions, just send an e-mail to us at: admin@southby.com.



AirDynamite Enters Beta Testing!

South By Southwest has completed version 1.0 of AirDynamite and is making it available to beta testers. This new product extends the functionality of Dynamite to your field staff at a very cost effective level. Orders can be extracted from the main Dynamite System and sent to each technician via the Internet. AirDynamite retrieves those orders when an Internet connection is established and returns completed orders back to Dynamite.

AirDynamite also has the capability of opening new orders for service if necessary. The system can also print customer receipts if desired. For more information about this exciting product, refer to the enclosed brochure.

If you'd like to consider beta testing AirDynamite and receive a substantial discount in exchange, check out the requirements on our web site or call 760.751.1111.

Quotable

"Freedom of the Press belongs to those who own one." A. J. Liebling of the *New Yorker*.

"DY-Computes" is published for customers and friends of South By Southwest. For more information contact: South By Southwest, 28993 Mountain Meadow Road, Escondido, CA 92026.
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Accounting System Integrations

Dynamite offers two levels of integration to 10 different accounting systems or it can operate in a stand-alone environment. This flexibility enables Dynamite to fit into a variety of business configurations.

Full Integration

Pro Series, version 5.0 and above
Vision Point, version 10
Advantage, version 4.2 and above
AccountMate, version 5.0 and above
Alere, version 3.0 and above
Turning Point 3 and above

General Ledger Integration

Quick Books Pro
Vision Point 2000 and prior
Simply Accounting
Turning Point 2

Training News

The cost of DynaTrain, our Internet training program, is extremely cost effective! No hotel bills. No food expense. And no plane fares, lost luggage, or security nightmares.

South By Southwest offers Internet-based training led by our staff in a real time mode. This means you can ask questions on topics that need clarification.

Connection software installs quickly and painlessly. Your only cost is the \$125 tuition plus a telephone call. Reservations are now being accepted for the Fall classes. The training schedule and curriculum is at: DynamiteService.com.



How do I...?

I'd like to send service-related emails to my customers and to my techs. How do I do that?



The first thing you need to do is turn on the email facility. In the Dynamite System Configuration, go to the Internet Tab and enter your return address and

L-Mail

Activate E-Mail Functions

Return Address:
dynamite@packbell.net

SMTP Server
ns1.nlc.org

The SMTP Server is the facility that actually sends out the message. Dynamite does not require or use any emailing program. If you don't know what your server's address is, the account settings in your email software might help.

The next thing you need to do is record customer and technician email addresses in their master record. The emailing action button on various screens is made active only if this address has been entered.

Clicking the email action button presents the pre-defined message that you can modify and even attach a file to. The definition of what is contained in the email is dependent upon who and what you're sending. Refer to the System Structure Section in the User Guide for specific instructions.

Dynamite E-mail SSW

To: dynamite@packbell.net

Subject: SAMPLE COMPANY E-Mail

Message:
Jerry Fractal
Assistant District Grant
Thank you for contacting Dynamite Service

Back to:
Tom Fractal
(509) 61-1111
tom@geturbysouthwest.com

File name: [] Locate

E-Mail Exit