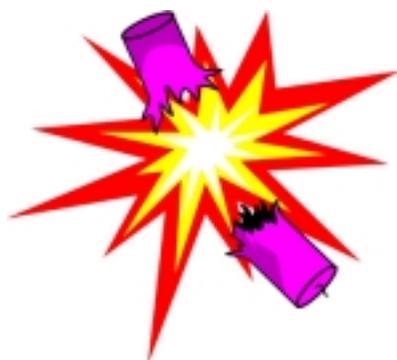


Looking for Internet functionality from your Dynamite Service Management System? Do you have technicians in the field located hours or hundreds of miles away? Do you have large customers tying up the phone lines with service-related requests? **Our Internet Solution provides a tool to cut costs while increasing service levels!**

Unlike other service system solutions, Dynamite offers many unique features that get the information to where it will do the most good -- the customer paying for the work. Order status details are now available to your customers at their convenience. Customers can also enter new orders for service!



e-Dynamite.com

The Dynamite Internet Solution is built upon the award winning Dynamite Service Management System enabling you to run your business better by making this information readily available to those who need it the most, your customers.

Jump Start your e-Service

The Dynamite Internet Solution, e-Dynamite.com, is a 32-bit Internet-based solution that delivers service-related information to customers and field technicians in an easy-to-use, state-of-the-art package.

When your customers need equipment repaired, they want it fixed now. If that process takes too long, they want to know when it will be done. Their operations may be compromised because of that broken piece of equipment.

Not communicating with your customers is far worse than telling them you can't get there until next week. Keeping them informed provides a level of comfort.

e-Dynamite.com is a solution that you can implement "out of the box" to accomplish these communication goals.

Combined with Service

e-Dynamite.com operates in conjunction with our popular Dynamite Service System.

By extending the reach of Dynamite Service onto the Internet, the communication with your customers and technicians is greatly enhanced. The objective of providing automatic, up-to-date status reports can finally be realized.

On the information dissemination side of the product, the technician now has access to the actual service order as taken by his dispatcher. That information can be updated as necessary and then uploaded back into the main system using e-Dynamite.com.

e-Dynamite.com is simple yet powerful. Best of all, it's adaptable to your corporate needs including Internet-based marketing because the HTML code is included at no extra charge!

Low Investment Cost

e-Dynamite.com is easy and fast to install. It will run on almost any Internet Server with the proper configuration. No server? No problem. Our ISP, Silverware Inc., can host your site at competitive rates.

Quick start. Quick payback. HTML code.

System Features

Intuitive Screens

Examples of clear, uncluttered screens are shown. The customer can use almost any Internet Browser including Microsoft Internet Explorer and Netscape Navigator. Once the customer enters his Customer Number and the Password assigned to them, they have access to a variety of functions anytime of the day or night.

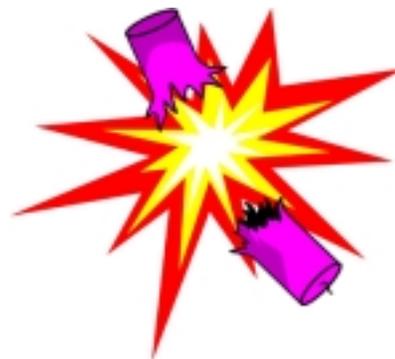
The image shows two overlapping browser windows. The background window displays a 'CUSTOMER MENU' with a navigation sidebar containing buttons for Block Time, Service Order, Pending, Open, Opened, and Technicians. The foreground window shows the details for 'Order # 105'.

Order # 105

Job Site	1009	Date	
Name	Simple Customer # 1009	Opened	12/15/01
Service Address	Earle Hollow BH-53 66 Cassanick Drive	Closed	04/19/02
City/State/Zip	Escondido, CA 92026	Promised	12/16/01
Placed By	Brian Tydenan	Dispatched	JJ
Phone(s)	760/749-9161	Priority	5
Order Entered By	LEK on 12/15/01	Repair	??
Technician	1075	Third Party Bill To	
Status	C	Billable	Y
Type	2	Zone	N
		Taxable	N
		Contract	B
		Discount	0.000
		Estimate Required	N
		Invoiced	N
		Min Labor Approved	N
Component		PO #	
SIN		Invoice #	
ID Comment	Second Request Pre Close Work to be scheduled with Diamond Plumbing issued on 12/08/01, reusing order- Mr. Tydenan can be available in the mornings, but will also be available during the week between Christmas & New Year's. Please contact home owner at work re: appointment for work.		
Problem/Resolution		Field Inv #	
		Invoiced Amt	0.00
		Pending Amt	0.00
		Cust Sign Off	

Service Order Charge Items

Item	Job Site	Technician	Description
LEAK-SUB	BTHDM2	1069	C-Man bath- rnk leaking



Internet partners:



South By Southwest

28993 Mountain Meadow Rd., Escondido, CA 92026
760/749-9161 Web site: www.southbysouthwest.com